

QSHE Policy Management Commitment

OUR MISSION :

To provide to our customers an offer of high quality products together with a level of service compatible with the expectations of a constantly changing market. In particular, we aim to continue our development and innovation approach in the field of heat treated sheet markets. Our long experience in the production of thin quality plates especially for the sectors of the construction, the pressure vessels, the shipbuilding allows us to claim a positioning "premium" on the European markets and the export.

Safety, quality, full respect of traceability, environment protection, continuous improvement, innovation and taking into account requests from interested parties are major issues of our society. The ISO 9001: 2015, ISO 14001: 2015 and AQAP 2110: 20P16 standards constitute our constant reference for the continuous improvement of our management systems. To reinforce our commitment to improve, we continue to implement the 10 golden rules of security and the NPS method that aims to bring us to a high level of operational excellence.

TO REACH COMPANY'S OBJECTIVES

The Key Performance Indicators of the different processes are reviewed on a regular basis by the Management Committee. Process pilots and managers commit to communicate with their staff about the associated results with their processes; every employee is thus involved in obtaining customer satisfaction, which is a major priority for NLMK Clabecq.

C. LOUWRENS
CEO NBH PLATE
Ittre, 19th March 2018

